



Adobe



RoboHelp Server Web Administrator

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USERS
AREAS
PROJECTS
SETTINGS
REPORTS
TROUBLE SHOOTING

Projects

Area

Help_Project

Name	Type	Date Published	Published By
WebHelp Robohelp Project	WebHelp	03/11/16 03:16:21	admin
FramemakerProject	Responsive HTML5	03/11/16 03:24:22	admin
RobohelpProject	Responsive HTML5	03/11/16 02:54:56	admin

Delete

Move Up

Move Down

View Project

Rh

Introducing Adobe RoboHelp Server 10

- Easily host Help content, including responsive HTML5 created with Adobe FrameMaker and Adobe RoboHelp
- Conveniently create, manage and track content
- Efficiently deploy, configure and authenticate

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InfoPlus⁺

May 16

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The ISTC is the United Kingdom's professional association for scientific and technical communicators, which includes authors, illustrators and information designers.

ISTC Office: Airport House,
Purley Way, Croydon, Surrey
CR0 0XZ
Tel: +44 (0)20 8253 4506
Fax: +44 (0)20 8253 4510
Email: istc@istc.org.uk
Web: www.istc.org.uk

This monthly Newsletter is emailed to about 1500 people. As well as ISTC news, *InfoPlus⁺* aims to cover anything of interest to the profession. To subscribe, contact the office.

Advertising: Felicity Davie
Editorial: Newsletter Editor
Letters: Letters Editor
Events: Events Editor
Blogs: Blogs Editor

If you're reading a printed copy of this newsletter, go to www.istc.org.uk/our-publications/infoplus-newsletter/ and open it online to explore the links mentioned.

ISTC news

TCUK 2016: Online booking is now open

TCUK 2016 is taking place at Wyboston Lakes Hotel and Conference Centre, Wyboston, Bedfordshire, from 13 to 15 September 2016. Online booking for TCUK 2016 is now open, at http://technicalcommunicationuk.com/?page_id=5152.

We've kept prices to a minimum and the packages we are offering still represent extremely good value for money.

Early bird prices are available from today until 1 July, and the early bird all-inclusive residential package is £620 for members and £770 for non-members. These prices will rise to £680 and £830 respectively after 1 July.

The early bird price for day registrations is £180 for members and £245 for non-

members, rising to £210 and £275 respectively after 1 July.

We hope to start announcing programme details soon so please bookmark www.technicalcommunicationuk.com and check back often.

Sponsors

We are pleased to announce two new sponsors Edissero which is supporting TCUK as a Silver sponsor and PleaseTech supporting as a Bronze sponsor. Our thanks to all our sponsors for their support. For further information about exhibitor and sponsorship opportunities, please contact the TCUK team tcuk@istc.org.uk or take a look at the opportunities on the website <http://technicalcommunicationuk.com/index.php/tcuk16-sponsorship-exhibitor-supporters-opportunities>.

About TCUK Technical Communication

UK (TCUK) is the ISTC's annual conference for everyone involved in writing, editing, illustrating, delivering and publishing technical information. With over 30 different presentations and workshops from both world renowned speakers and the ISTC's own members, it offers three days of intensive learning, with social activities for networking and an impressive vendor exhibition.

Keynote speaker for TCUK

We are delighted to announce the name of the first of our keynote speakers for TCUK 2016.

Chris West

Chris West is a professional writer. He writes marketing and PR copy, ghost-writes and publishes works in a range of genres under his own name. His most recent publication is *Hello Europe! A History of Modern Europe in 60 Eurovision Song Contests*.



Chris West

The *Beerimat Entrepreneur* was co-written with Mike Southon, co-founder of 1980s training company The Instruction Set. It was published in 2002 and was one of the first of a new generation of books on entrepreneurship. Previous ones had been rather dry manuals. *Beerimat* told it like it was. The book has been translated into many languages and sold over 60,000 copies in the UK.



Ask Me Anything

“Ask Me Anything” sessions

The third of our “Ask Me Anything” sessions took place in April, with Darren Mitcham answering questions about American English (AmE), DITA, learning XSLT, and much more! You can read the full session here (if you’re an ISTC member and logged in): www.istc.org.uk/our-community/discussion-forums/topic/ask-darren-mitcham-anythingish/. Thank you very much to Darren, and for everyone who contributed to the questions and discussion.

For Monday 9 May, we have ISTC President Alison Peck joining us. In her own words: “I do quite a lot of work for smaller companies, often as the only author. Many of my clients use Word, and if something else, I’m often the only person who has any knowledge of the application. Don’t do any serious single source work. Happy for questions on just about anything.”

If you would like to ask Alison a question, log on to the Discussion Forums section of the ISTC website on Monday 9 May. You will see a new post, introducing her and inviting questions. Our “Ask Me Anything” sessions are forum posts, rather than live

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sessions and over the course of the day or even week, Alison will respond to questions posed. There isn’t a closing date or time, but questions added days or weeks later may wait longer for a response.

If you would like to volunteer for one of our “Ask Me Anything” sessions, we would love to hear from you! You can volunteer with a colleague and/or opt for “anything” to be limited to a particular field. Please email cecily.techauthor@gmail.com for more details.

Communicator

The award-winning quarterly journal from the ISTC.

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Print

Member

"Thank you again for letting me be one of your authors. It is a true privilege."

Maxwell Hoffmann



"The Spring 2015 issue of Communicator is possibly one of the best I've seen yet."

Claire Wood

www.istc.org.uk

Volunteering opportunities – get involved with ISTC projects

The ISTC is run by its members for its members, and depends on volunteers for its success. Besides being essential to the success of the organisation, volunteering is a good way for you to develop new skills and build your network.

Job Title	ISTC Volunteer content developer (Events)
Job description	A great opportunity to keep your finger on the pulse of the world of tech comm. Create copy for the events listing in the ISTC's monthly InfoPlus+ publication, keep the ISTC website calendar of technical communication events up to date, and curate content provided by our community on events of interest to our members.
Commitment	3 hours per month.
If you would like to find out more	Please contact Diana Logan on events@istc.org.uk or Carol Leahy on community@istc.org.uk if you would like to apply for this role and receive more information.

UK Technical Communication Awards 2016

The UK Technical Communication Awards are open to all technical communicators. Can you win an award for your excellent documentation? Nine categories to choose from.

Effective communication

- Best conceptual communication
- Best procedural communication
- Best use of video, interaction and multimedia

Business and process integration

- Best marketing and pre-sales focus
- Best business integration
- Best innovation

Leveraging technologies

- Best use of single sourcing and multi channel publishing
- Best use of digital technology
- Best product integration



awards@istc.org.uk

<http://uktcawards.wordpress.com>

Submit your entry by 30 June 2016

ISTC local area and special interest groups

Thames Valley Area Group meeting report

From Darren Mitcham

During the April meeting, Darren Mitcham shared his knowledge on DITA and XML. It was a lively session with plenty of questions from the attendees including someone who'd come over all the way from Aylesbury. Our new member shared information on the ISTC mentoring scheme and a technical writing course he is participating in.

Thames Valley Area Group next meeting

The next meeting of the Thames Valley group will be held on Tuesday 3 May 2016 at The Bird in Hand Country Inn, Knowl Hill, Reading from 7.30pm. Robert Pallant will

be sharing his knowledge on Agile project planning and scrums.

All are welcome – you don't need to be an ISTC member. If you would like to attend, please register via Eventbrite using the following link: <https://www.eventbrite.co.uk/e/istc-thames-valley-area-group-meeting-tickets-24807171919>.

The organiser for the event is Darren Mitcham who may be contacted by email: thamesvalley_areagroup@istc.org.uk.

Southern Area Group next meeting

The ISTC Southern Area group will meet at The Keep, 29, Castle Street, GU1 3UW, Guildford, on Tuesday 17th May 2016, from 7pm. Ellis Pratt will speak on Technical Writing in Lean and Agile environments. He'll explain how to rise to the challenge of writing user documentation in an Agile environment and how Lean and Agile could be used to manage writing projects.

We'll be there from 7pm, and Ellis's talk will

start around 7.30pm. Afterwards there will be the usual opportunity for questions, for serious discussion, or light-hearted chat, depending on your mood and inclination.

The event is free, and is open to ISTC members and non-members, so tell your friends and colleagues! But if you are planning to come, please register on Eventbrite here: <https://www.eventbrite.co.uk/e/technical-writing-in-lean-and-agile-environments-tickets-22468971298> so we can let the venue know how much space to reserve for us and how many people are likely to want to order food.

Parking is available in the Tunsgate Multi Storey right next door to the Keep, or the Sydenham Road Multi Storey about 250 yards away, but be aware that some roads in the area are one-way streets, so check your directions carefully!

The organiser for this event is Marjorie Jones who may be contacted by email: southernengland_areagroup@istc.org.uk.

Current ISTC local area groups

Contact your nearest area or special interest group on the email shown below. If you're interested in setting up either an area group or a special interest group, please contact our area groups manager Tom Dunic at: areagroupsmanager@istc.org.uk.

Area groups:

Name	Leader	Email Contact Details
Cambridge	Derek Cooper or Jeff Bronks	cambridge_areagroup@istc.org.uk
Central South	Co-ordinator wanted	areagroupsmanager@istc.org.uk
East of Scotland	George Lewis	eastscotland_areagroup@istc.org.uk
Irish Technical Writers	Patrice Fanning Yvonne Cleary, Bridget Walsh	irishtechnicalwriters@istc.org.uk
ISTC Irish Group	Adrian Rush	irishgroup@istc.org.uk
London	David Farbey	london_areagroup@istc.org.uk
Midlands	John Burns	midlands_areagroup@istc.org.uk
North East England	Janine Weightman	northeastengland_areagroup@istc.org.uk
North West England	David Jones	northwestengland_areagroup@istc.org.uk
Southern	Marjorie Jones	southernengland_areagroup@istc.org.uk
South West	Co-ordinator wanted	southwest_areagroup@istc.org.uk
South Wales	John Espirian	southwales_areagroup@istc.org.uk
Thames Valley	Darren Mitcham	thamesvalley_areagroup@istc.org.uk
West of Scotland	Charles Addison	westscotland_areagroup@istc.org.uk
Yorkshire	Nick Tonge	yorkshire_areagroup@istc.org.uk

Special interest groups:

Name	Leader	Email Contact Details
MadSIG	Marjorie Jones, Tom Bridley Kai Weber	MadSIG@istc.org.uk

Using Eventbrite to register attendance at area group meetings

Some area group meetings are posted on Eventbrite and where this is the case, we asked anyone expecting to attend to register online using this event management service. You can see a list of ISTC related events by visiting: www.eventbrite.com/org/495786380.

A plea: if you know you're not going to be able to attend a meeting that you've registered for, could you please contact the organiser, even if it is at short notice.

ISTC groups on LinkedIn

The ISTC has a number of LinkedIn groups for its members. Have you joined the relevant groups?



- Institute of Scientific and Technical Communicators www.linkedin.com/groups/1858546
- ISTC Community www.linkedin.com/groups/8440733

England

- Cambridge Technical Communicators www.linkedin.com/groups/1805651
- London – N/A
- ISTC Midlands Area Group www.linkedin.com/groups/4835591
- North East England – N/A
- ISTC NW England www.linkedin.com/groups/2445779
- Southern Area Group www.linkedin.com/groups/4795279
- ISTC South West England www.linkedin.com/groups/8269000

■ Thames Valley Area Group www.linkedin.com/groups/4805266

■ Yorkshire – N/A

Wales

■ South Wales Group www.linkedin.com/groups/5161265

Scotland

■ East of Scotland – N/A

■ West of Scotland Area Group
www.linkedin.com/groups/5081412

Ireland

■ ISTC Irish Group – N/A

■ Irish Technical Writers--An ISTC Area Group
www.linkedin.com/groups/3369559

Special interest group

■ MadCap UK and Europe Users Group
www.linkedin.com/groups?gid=5081593

ISTC Community online

The ISTC Community has its own digital presence in social media networks including Twitter, Facebook and LinkedIn. Following these networks you'll be able to keep up to date with news, events, area group developments and other community activities.

Facebook: www.facebook.com/istccommunity.

Twitter: [@istc_community](https://twitter.com/istc_community).

LinkedIn: <https://www.linkedin.com/groups/8440733>.

Business affiliate news

Firehead launches new FrameMaker course

We're very excited to announce the launch of our new training course on the Adobe® FrameMaker (2015 release).

The two-day introductory course is designed for first-time users of Adobe FrameMaker (2015 release), which is a powerful publishing package that enable users to produce bidirectional technical content that can be used across channels, mobile devices and formats.

Our 'Learn Adobe FrameMaker (2015 release)' course is the only one approved by Adobe Technical Communication.

Toni Ressaire, an experienced technical communicator/trainer and indie publisher, created the course for Firehead. Toni worked in the software development industry for many years. She now blogs about digital publishing at Pub.Ink, and provides training for tech writers and technically-challenged writers who want to create traditional publications and digital content.

Course training options include classroom training at your place of business, for individuals or as a group; or live online training.



Contact us today to schedule your FrameMaker (2015 release) training and discuss costs.

For further information, visit the course page: Learn FrameMaker 2015. <http://firehead.net/training/learn-framemaker-2015/>.

To read the full press release, visit: <http://firehead.net/2016/03/firehead-launches-new-framemaker-course/>.

RoboHelp (2015 release) – Update 3 released

From Abhishek Jain, Product Manager at Adobe Systems, India

I am pleased to announce the availability of third update to the RoboHelp (2015 release) along with updates to FrameMaker (2015 release) and the release of RoboHelp Server 10.

In this update, we have made some enhancements as well as addressed many issues, reported by our customers and partners.

You can publish Responsive HTML5 output from RoboHelp (2015 release) Update 3 and host it directly on RoboHelp Server 10. Your content is rendered seamlessly on multitude

of devices, including mobile devices. With the support for dynamic content filters in HTML5, your end users can easily access personalized content.

In addition to these enhancements that I mentioned above, we have fixed 12 bugs.

To read the full press release, visit: <http://blogs.adobe.com/techcomm/2016/04/robohelp-2015-release-update-3-released.html>.

Morson Group CEO Awarded OBE at Buckingham Palace

Morson Group CEO Ged Mason has proudly accepted his OBE at Buckingham Palace during a very special ceremony which comes one day after her Majesty the Queen's 90th birthday.

Ged received his OBE for services to Engineering and Design in a ceremony which celebrates the achievements of extraordinary people from across the UK. Since 1969, Morson Group has provided global services across many sectors within engineering recruitment and design. The group is made up of three main subsidiaries, Morson International, Morson Projects and Vital Human Resources.

With over 30 years of industry experience in

over 40 sectors, the Salford born business man has been responsible for leading the Morson Group strategy throughout the UK and Overseas.

Ged is also a keen supporter of many North West based charities including Seashell Trust and Destination Florida and is also committed to supporting a range of other charity initiatives.

Ged Mason, CEO of Morson Group said: "Receiving my OBE from Prince William at Buckingham Palace a day after the Queen's 90th birthday was a moment that I will never forget. Sharing this moment with my family was a great honour and I have dedicated it to the memory of my late father and to all those who have supported me throughout my life."

To read the full press release, visit:

<https://www.morson.com/2016/04/morson-group-ceo-awarded-obe-at-buckingham-palace/>.

Industry and general news

Working on HTML 5.1

From Léonie Watson on the W3C blog

HTML5 was released in 2014 as the result of a concerted effort by the W3C HTML Working Group. The intention was then to begin publishing regular incremental updates to the HTML standard, but a few things meant that didn't happen as planned. Now the Web Platform Working Group (WP WG) is working towards an HTML5.1 release within the next six months, and a general workflow that means we can release a stable version of HTML as a W3C Recommendation about once per year.

Goals

The core goals for future HTML specifications are to match reality better, to make the specification as clear as possible to readers, and of course to make it possible for all stakeholders to propose improvements, and understand what makes changes to HTML successful.

Timelines

The plan is to ship an HTML5.1 Recommendation in September 2016. This means we will need to have a Candidate Recommendation by the middle of June, following a Call For Consensus based on the most recent Working Draft.

To make it easier for people to review changes, an updated Working Draft will be published approximately once a month. For convenience, changes are noted within the specification itself.

Longer term we would like to “rinse and repeat”, making regular incremental updates to HTML a reality that is relatively straightforward to implement. In the meantime you can track progress using Github pulse, or by following @HTML_ commits or @HTMLWG on Twitter.

Working on the spec...

The specification is on Github, so anyone who can make a Pull Request can propose changes. For simple changes such as grammar fixes, this is a very easy process to learn – and simple changes will generally be accepted by the editors with no fuss.

Conclusions

We want HTML to be a specification that authors and implementors can use with ease and confidence. The goal isn't perfection (which is after all the enemy of good), but rather to make HTML 5.1 better than HTML 5.0 – the best HTML specification until we produce HTML 5.2...

And we want you to feel welcome to participate in improving HTML, for your own purposes and for the good of the Web.

To read this article in full, including hyperlinks, visit:

<https://www.w3.org/blog/2016/04/working-on-html5-1/>.

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Blog news

By Ginny Critcher

Hello everyone. Here is this month's blog round up for you.

Tom Johnson is starting a series of posts on his I'd rather be writing blog, focused on visual communication.

<http://idratherbewriting.com/2016/03/12/new-series-on-visual-communication/>.

On the Cherryleaf blog, we've been looking at perfecting collaborative authoring for online Help.

<https://www.cherryleaf.com/blog/2016/04/perfecting-collaborative-authoring-for-online-help/>.

Christine Cawthorne and Emileigh Barnes, on the Government Digital Service blog, have been outlining the different ways to test content.

<https://gds.blog.gov.uk/2016/04/06/guest-post-looking-at-the-different-ways-to-test-content/>.

Maxwell Hoffmann has been writing a series of posts on the Madcap Software blog on moving away from a document-centric workflow.

<http://www.madcapsoftware.com/blog/2016/03/10/modern-content-development-introduction-moving-away-document-centric-workflow/>.

Bernard Aschwanden has written a guest post on the Adobe TCS blog on customising FrameMaker 2015 DITA templates for your corporate design.

<http://blogs.adobe.com/techcomm/2016/03/customize-framemaker-2015-dita-templates-for-your-corporate-design.html>.

On the Content Wrangler blog, Val Swisher explains why you should never trust a free Machine Translation engine.

<http://thecontentwrangler.com/2016/03/31/never-trust-free-machine-translation-engine/>.

Do you have a blog? Let Ginny know so she can include it in her monthly review. Simply email ginny@cherryleaf.com.

Ginny has a background as a skilled trainer and information designer, and is responsible for the development of Cherryleaf's training courses. In addition to her skills in information design, she has over twenty years experience in teaching and training throughout the world. She is Cherryleaf's representative to the Institute of Scientific and Technical Communicators (ISTC).



InfoPlus⁺ submission deadlines

If you have an article or other content you want to submit for inclusion in *InfoPlus⁺*, please note the following:

For feature articles, press releases, affiliate news and other general content, please ensure your submission arrives by 20th of the month prior to publication. For example, in the case of a June publication, copy should arrive by 20 May. For ISTC news or event details, please ensure your submission arrives by 24th of the month prior to publication. For example, in the case of a June publication, news should arrive by 24th May. Every effort is made to ensure that *InfoPlus⁺* is published and distributed as early as possible in the month to which it relates. However, last-minute entries, adverts or cancellations can result in an issue being distributed up to a week into that month. Please bear this in mind when submitting time-sensitive information; especially if it concerns an event occurring in the first few days of the month.

Training courses

If you know of a training course that will be of interest to readers, please let us know. You can send details by email to newsletter.editor@istc.org.uk. Please try to give us plenty of notice. The deadline for receiving information for *InfoPlus*⁺ is 24th of the month preceding publication. If you would like to promote your course or event to ISTC members, why not consider giving ISTC members a discount for courses and events listed in our newsletter. For more information, please email istc@istc.org.uk. Listings are restricted to scheduled courses that are low cost or are in some way unusual. Listings are a service to members. A listing does not imply ISTC endorsement.



Courses run by ISTC Business Affiliates that are notified to us by the deadline for inclusion in *InfoPlus*⁺ will be listed. For others, we cannot guarantee listing if space is limited and details may be abridged.

Armada, MadCap and Cherryleaf are ISTC Business Affiliates.

MadCap training

For details of the latest MadCap Software Training Schedule: Web-based and On-site Training, visit: www.madcapsoftware.com/services/training/.

Upcoming Webinars

www.madcapsoftware.com/resources/livewebinars.aspx.

Flare 12 Reviews and Customer Reaction
www.madcapsoftware.com/flare12/reviews-testimonials.aspx.

May

9-10 Introduction to Adobe Photoshop
Learn how to create and edit images using the de facto standard in the graphics industry. Techniques covered include colour correction, working with layers, compositing images and preparing images for use on the Web.

10% discount for ISTC members.

Armada, Reading.

www.armada.co.uk/photoshop-training-course.

9-11 Introduction to Adobe RoboHelp
Course for beginners, teaches how to use RoboHelp to create online help in most popular formats.

10% discount for ISTC members.

Armada, Bromsgrove.

www.armada.co.uk/robohelp-training-course.

9-13 Technical Authoring Training Programme

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10% discount for ISTC members.

Armada, Reading.

www.armada.co.uk/technical-author-training-course.

...May

16-17 Introduction to Adobe InDesign

Provides a comprehensive introduction to the powerful capabilities of InDesign, including setting up new documents, shapes, frames and using InDesign's most popular features.

10% discount for ISTC members.

Armada, Reading.

www.armada.co.uk/indesign-training-course.

19-20 Introduction to Adobe Captivate

Learn how to develop web enabled e-learning modules and interactive software simulations.

10% discount for ISTC members.

Armada, Bromsgrove.

www.armada.co.uk/captivate-training-course.

24-25 Introduction to Adobe Captivate

Learn how to develop web enabled e-learning modules and interactive software simulations.

10% discount for ISTC members.

Armada, Reading.

www.armada.co.uk/captivate-training-course.

26-27 Introduction to Adobe Photoshop

Learn how to create and edit images using the de facto standard in the graphics industry. Techniques covered include colour correction, working with layers, compositing images and preparing images for use on the Web.

10% discount for ISTC members.

Armada, Milton Keynes.

www.armada.co.uk/photoshop-training-course.

26-27 Introduction to Adobe Illustrator

Provides you with the essential knowledge you need to create shapes, work with type and layers and apply effects and styles, giving you the basics to build on.

10% discount for ISTC members.

Armada, Reading.

www.armada.co.uk/illustrator-training-course.

June

2-3 Introduction to Adobe Photoshop

Learn how to create and edit images using the de facto standard in the graphics industry. Techniques covered include colour correction, working with layers, compositing images and preparing images for use on the Web.

10% discount for ISTC members.

Armada, Bromsgrove.

www.armada.co.uk/photoshop-training-course.

...June		Attend the complete programme, or just the module(s) relevant to your experience.		20-21	
6-7	Introduction to Adobe InDesign Provides a comprehensive introduction to the powerful capabilities of InDesign, including setting up new documents, shapes, frames and using InDesign's most popular features. 10% discount for ISTC members. Armada, Bromsgrove. www.armada.co.uk/indesign-training-course .		10% discount for ISTC members. Armada, Reading. www.armada.co.uk/technical-author-training-course .		Introduction to Adobe InDesign Provides a comprehensive introduction to the powerful capabilities of InDesign, including setting up new documents, shapes, frames and using InDesign's most popular features. 10% discount for ISTC members. Armada, Milton Keynes. www.armada.co.uk/indesign-training-course .
6-10	Technical Authoring Training Programme ISTC-accredited programme comprising: <ul style="list-style-type: none"> • Introduction to technical authoring (1 day) • Intermediate technical authoring (2 days) • Advanced technical authoring (2 days) Training in core technical authoring skills for new and experienced technical authors.	9-10	Introduction to Adobe Captivate Learn how to develop web enabled e-learning modules and interactive software simulations. 10% discount for ISTC members. Armada, Milton Keynes. www.armada.co.uk/captivate-training-course .		29-30
		13-14	Introduction to Adobe Illustrator Provides you with the essential knowledge you need to create shapes, work with type and layers and apply effects and styles, giving you the basics to build on. 10% discount for ISTC members. Armada, Bromsgrove. www.armada.co.uk/illustrator-training-course .		Introduction to Adobe Illustrator Provides you with the essential knowledge you need to create shapes, work with type and layers and apply effects and styles, giving you the basics to build on. 10% discount for ISTC members. Armada, Milton Keynes. www.armada.co.uk/illustrator-training-course .

Events listings

If you know of an event that will be of interest to readers, please let us know. You can send details by email to events@istc.org.uk. Please try to give us plenty of notice. The deadline for receiving information for InfoPlus⁺ is 24th of the month preceding publication.

You can also find information using the online event calendar at: www.istc.org.uk/calendar/

May

30-6 Chicago UX Conference (Nielsen Norman Group)

NN/g's UX Conference helps you get up to speed on user experience best practices so you can create successful interfaces.

Summit Executive Centre, Chicago, Illinois, USA

<https://www.nngroup.com/training/chicago/>.

3 Thames Valley Area Group Meeting

Robert Pallant will be sharing his knowledge on Agile project planning and scrums. All are welcome and if you would like to attend, please register via Eventbrite.

The Bird in Hand Country Inn, Knowl Hill, Reading from 7.30pm.

<https://www.eventbrite.co.uk/e/istc-thames-valley-area-group-meeting-tickets-24807171919>.

4-8 Information Architecture Summit

This year's theme: a broader panorama.

Atlanta, GA, USA

www.iasummit.org/.

11-12 COMTecnica 2016

International Experts will convene at the two-day event in Bologna on May 11-12 to discuss trends and topics in the field of technical communication. The main conference topic is "Intelligent Information".

Bologna, Italy

<http://conferences.tekom.de/comtecnica/comtecnica-2016/>.

15-18 STC 2016 Summit

The Summit consists of over 80 educational sessions, organised in tracks and 20-minute Spotlight Talks covering all aspects of technical writing, editing, project management and publication production. Keynote starts on Sunday evening. Summit Expo runs during conference with numerous exhibitors

Anaheim, CA, USA

<http://summit.stc.org/>.

...May

- 17 Southern Area Group Meeting**
Ellis Pratt will speak on Technical Writing in Lean and Agile environments. All are welcome and if you would like to attend, please register via Eventbrite.
The Keep, 29 Castle Street, GU1 3UW, Guildford from 7:00pm to 10:00pm.
<https://www.eventbrite.co.uk/e/technical-writing-in-lean-and-agile-environments-tickets-22468971298>.

18-20UX London

3 days of inspiration for UX designers. Each day of the conference focuses on a different theme: Day one focuses on design strategy, day two focuses on product design, while day three focuses on design practice.

Trinity Laban, King Charles Court, Royal Naval College, London SE10 9JF

<http://2016.uxlondon.com/>.

- 18-20 Confab Central**
Confab Central is where content strategy best practices are born. You'll hear from the industry's most beloved experts, as well as exciting new voices who are pushing the practice forward.

Minneapolis, MN, USA

<http://confabevents.com/events/central/2016>.

- 22-24 Write The Docs North America**
Three-day event exploring the art and science of documentation. The conference covers any topic related to documentation in the software industry.

Portland, OR, USA

www.writethedocs.org/conf/na/2016/.

- 22-27 Amsterdam UX Conference**
Get up to speed on user experience best practices so you can create successful interfaces.

Amsterdam Marriot Hotel, Amsterdam, The Netherlands

<https://www.nngroup.com/training/amsterdam/>.

- 23-27 IEEE International Conference on Communication 2016**
Communication for all things.

Kuala Lumpur, Malaysia

<http://icc2016.ieee-icc.org/>.

- 24-25 NORDIC TechKomm 2016**
Experts from various European countries will convene at the two-day event in Copenhagen to discuss trends and topics in the field of technical communication. The main conference topic is "Intelligent Information".

Copenhagen, Denmark

<http://conferences.tekom.de/nordic-techkomm/nordic-techkomm-2016/>.

- 24-27 UXLx User Experience Lisbon**
2 full day and 16 half-day workshops to hone up your skills and 11 inspiring talks from thought leaders in the field. Speakers are Usability Experts, Information Architects and Interaction Designers.

Lisbon, Portugal

<https://www.ux-lx.com/>.

<p>June</p> <p>31-3 UXPA User experience professionals association. Seattle, WA, USA http://uxpa2016.org/.</p>	<p>5-7 LavaCon Europe 2016 14th annual LavaCon Conference on Content Strategy and Technical Communication Management. Trinity College Conference Centre (Temple Bar), Dublin, Ireland http://lavacon.org/2016/.</p>	<p>8-9 Information Energy 2016 IEn2016 is all about designing information – by implication, all processes that lead to usable information. Utrecht, Netherlands www.informationenergy.org/.</p>
<p>2-3 soap! 2016 Learn, share knowledge, and be part of the Central European technical communication community at the fourth annual technical writing conference organised by soap! Krakow, Poland http://soapconf.com/.</p>	<p>7-8 FEISGILTT 2016 (5th FEISGILTT – 7th XLIFF Symposium – Federated Interoperability) Dublin, Ireland http://locworld.com/feisgiltt2016-cfp/.</p>	<p>9-10 UA Europe Annual Conference At the conference you'll learn the critical factors that contribute to effective user assistance, which in turn results in more successful software. Budapest, Hungary www.uaeurope.com.</p>
<p>2-3 ETC 2016 Innovations in software documentation. Sofia, Bulgaria http://etc-conference.eu/.</p>	<p>8-10 LocWorld31 Dublin A conference for international business, translation, localization and global website management. Dublin, Ireland http://locworld.com/events/locworld31-dublin-2016/.</p>	<p>9-10 TOTh 2016 Terminology and Ontology: Theories and applications. Chambéry, Savoie, France http://porphyre.org/toth/toth-2016-en.</p>

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- ...June**
- 10-12 mLearnCon**
mLearnCon focuses on the management strategies, technology alternatives, and design and development considerations for mobile learning.
Austin, TX, USA
www.elearningguild.com/mLearnCon/content/3885/mlearncon-2015--mobile-learning-conference--expo--registration-closed/.
- 10-12 2016 EAC International Conference: A Correction Connection**
Vancouver, Canada
www.editors.ca/conference/2016.
- 14-15 SCHEMA Conference 2016**
We expect about 400 attendees from Germany, Switzerland, Austria, France, Scandinavia, UK, Japan, Italy and USA.
Nuremberg, Germany
www.schema.de/conference/en/.
- 17-22 DUXU 2016**
5th International Conference on Design, User Experience, and Usability.
Toronto, Canada
<http://2016.hci.international/duxu>.
- 19-21 9th EATAW conference 2016**
European Association for the Teaching of Academic Writing.
Royal Holloway, University of London
www.eataw.eu/conferences.html.
- July**
- 17-22 HCI International 2016**
18th International Conference on Human-Computer Interaction.
Toronto, Canada
<http://2016.hci.international/>.

Contributions

This newsletter is for the benefit of both ISTC members and technical communicators in the wider community. We are always pleased to hear from readers with suggestions for content, improvement and the development of *InfoPlus*⁺. If you have something you'd like included or any ideas for features and regular sections, please email newsletter.editor@istc.org.uk.