Communicator

Simplify your user interface images

How to enrich your wellbeing in the workplace

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Information 4.0 — the future? What tools will be needed?

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Katherine Judge explains how you can vote today for your favourite article.

This year, the UK Technical Communication awards have a category for the ISTC Communicator Journal Article of the Year Award, published between Autumn 2018 and Summer 2019.

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Main articles
Here's a list of the main articles in alphabetical article order.

"RoboCop" and "HLMT" redux?
Neil Perlin, Winter 2018
Sharing his experience and showing why we don't want to repeat old mistakes as we move into the future.

25 years of online help
Matthew Ellison,
Autumn 2018 special supplement
Beginning with hypertext when the world wide web was in its infancy until today and looking at the author's online help journey.

50 years of Communicator
Katherine Judge,
Autumn 2018 special supplement
Perusing 50 years of Communicator issues, and looking at whether the articles of yesteryear are still relevant today.

Accessibility in online documentation
Joanna Suau, Winter 2018
Describing how to improve the accessibility of your online output for disabled readers who use assistive tools.

Are the bots taking over user assistance?
Toni Byrd-Ressaire, Spring 2019
Explaining that chatbots are emerging as a communication medium between business and users.

Arrays, arrays and more arrays: part 1
Mike Mee, Winter 2018
Love them or loathe them, you and VBA need arrays!

Arrays, arrays and more arrays: part 2
Mike Mee, Spring 2019
Love them or loathe them, you and VBA need them!

Arrays, arrays and more arrays: part 3
Mike Mee, Summer 2019
(H)Array! The end is almost in sight!

As time goes by
Linda Robins, Autumn 2018 special supplement
The fundamental things apply… as time goes by. Through the author's eyes, looking at technical communication then and now.

Before #MeToo
Lois Wakeman, Spring 2019
Reminiscing at some historic company material and wondering if her viewpoint has changed over the years.

Broaden your audience with accessibility
Aedín Collins, Autumn 2018
Explaining how improved accessibility guidance can help technical communicators to reach a broader audience.

Build your first hybrid mobile app
Phil Lane, Autumn 2018
Mobile friendly website, Hybrid app, Progressive web app or a Native app? Which option is best for your organisation? This article assists with your decision-making.

Can your bot chat in another language?
Arle Lommel, Spring 2019
Creating chatbots for multiple languages. Can your bot chat in Chinese, Czech or Chuvash?

Captivating content for the digital era
Andrew Mills, Spring 2019
Beyond the book. Looking at the possibilities for creating interactive content for the digital generation, and beyond.

Collaboration: the future of content
Maxwell Hoffmann, Summer 2019
How does Content 4.0 and Information 4.0 impact technical communicators? Exploring the future of content.

Content usability scorecard framework
Savitha Nayak, Autumn 2018
Providing a fundamental insight into content usability by recommending a ready-to-use scorecard for measuring content.

Creating brochures in WordPerfect
Jean Rollinson,
Autumn 2018 special supplement
Sharing how the author's computer knowledge broke down barriers and prejudices at a university.

Creating dyslexia-friendly documents
Robert Pallant, Spring 2019
Suggesting ways to make content more accessible for those with reading difficulties.

Creating user forms: part 4
Mike Mee, Autumn 2018
Coding an interface for your VBA code.

Customising your first hybrid mobile app
Phil Lane, Winter 2018
Showing you how to add some identity to your app with a custom icon so that your customer will recognise your app on their mobile devices.

Cut and paste with scissors and glue
Lois Wakeman,
Autumn 2018 special supplement
Reminiscing about times gone by when someone else did the typing, the typesetting and the printing.

Developing user-centred content in an agile world
Sarah Thomson, Summer 2019
Sharing her experience of working on agile projects, to help those just starting out.

From hardcopy to modem to the cloud
Warren Singer,
Autumn 2018 special supplement
Working with the latest technologies since the 1990s, the author describes the changes that have taken place.

Getting the most out of training in 1993
Matthew Ellison, Autumn 2018
Writing in 1993 this article discusses the benefits, needs, expectations, and strategies for training technical communicators.

Hand-drawn technical illustrations
Douglas Newton,
Autumn 2018 special supplement
Starting with pen, pencil and paper, describing how things were and how technical illustration has changed over the years.

Holistic translation planning
Nancy Pollini, Summer 2019
Expanding into emerging markets means handling a more complex set of languages. Discovering what this means for localisation.

How I learnt to be a polymath
Tony Graver, Summer 2019
Throughout the author's career, he has been a polymath. He shares his career experience.

Increasing user assistance visibility
Karla Reis, Winter 2018
Taking a journey from being an information developer to becoming a user assistance developer at SAP.

Good luck to all contributors.

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